



ZURICH[®]
蘇黎世

Insurance View/Concern about High-Tech Industry Risk Management

Bruce Chen
Head of Risk Engineering Greater China

Risk Engineering

where standard solutions are the exception

2013 FIRES IN THE U.S.



蘇黎世

In 2013, there were 1,240,000 fires reported in the United States. These fires caused 3,240 civilian deaths, 15,925 civilian injuries, and \$11.5 billion in property damage.

- 487,500 were structure fires, causing 2,855 civilian deaths, 14,075 civilian injuries, and \$9.5 billion in property damage.
- 188,000 were vehicle fires, causing 320 civilian fire deaths, 1050 civilian fire injuries, and \$1.3 billion in property damage.
- 564,500 were outside and other fires, causing 65 civilian fire deaths, 800 civilian fire injuries, and \$607 million in property damage.

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2017, Seite 2

Risk Engineering Division Business Team-Based Solutions Knowledge Transfer

FIRE CAUSES



蘇黎世

Appliances & equipment Cooking; heating; washing machines & dryers; air conditioners and fans; and more.

Arson and juvenile firesetting Children playing with fire and intentional fires.

Candles Causes and trends in home fires involving candles, candle fire frequency in other occupancies, and selected published incident descriptions

Chemical and gases Natural gas and LP-gas home and non-home fires; spontaneous combustion.

Electrical Includes home structure fires involving electrical distribution or lighting equipment

Fireworks Includes injury patterns and trends, including shares by type of fireworks, based on reports to hospital emergency rooms

Holiday Christmas trees, holiday lights and decorations.

Household products Mattresses, bedding and upholstered furniture

Lightning Fires and Lightning Strikes Information on incident type, and when and where the incidents occurred.

Smoking materials

Fires involving smoking materials (i.e., tobacco products), including data from other countries, and what materials are most often ignited

FIRE BY PROPERTY TYPE



ZURICH[®]
蘇黎世

Assemblies eating and drinking establishments; religious and funeral properties

Business and mercantile Service stations; office properties; stores

Educational properties fires in educational properties; largest loss in educational structures; schools with 10 or more deaths

Health care facilities Includes nursing homes; hospitals or hospices; mental health facilities; and clinics or doctors' offices

High-rise building fires Analysis and discussion on the fire experience and risk in high-rise vs. other properties

Industrial and manufacturing facilities

Prisons and jails Fires in prisons and jails; deadliest prison fires in the U.S.

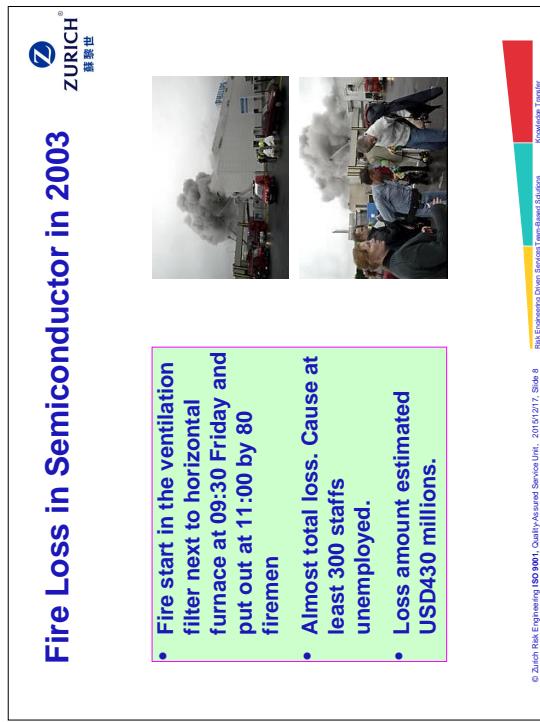
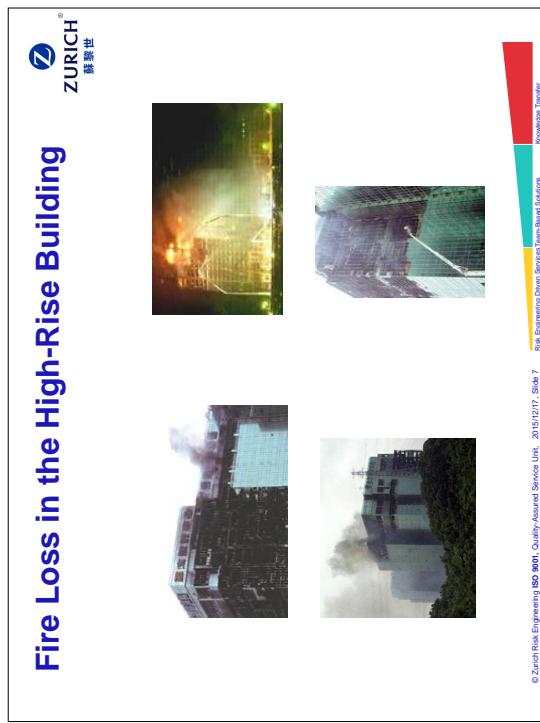
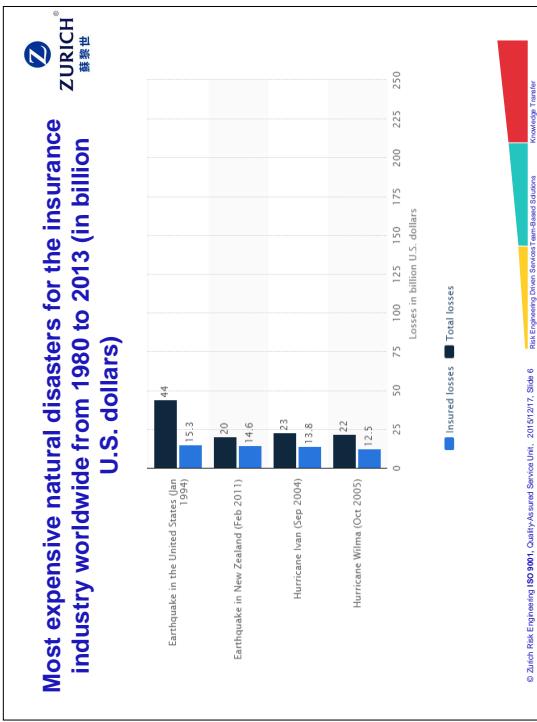
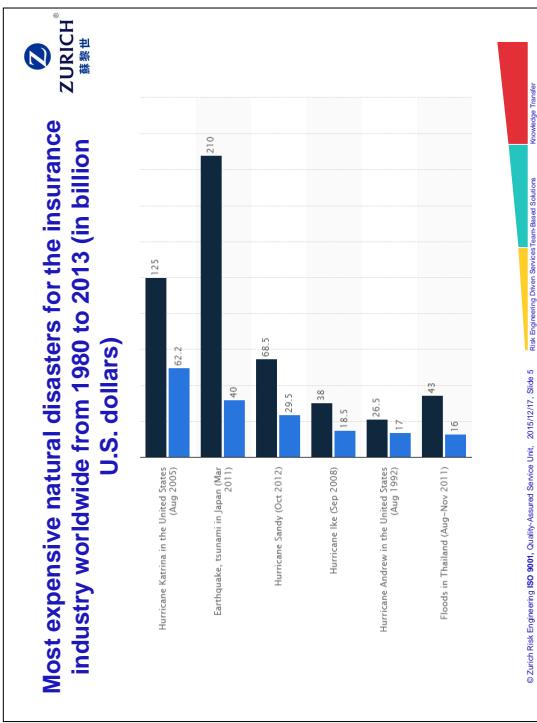
Residential Homes; manufactured homes; hotels; dorms, and more.

Storage Barns; warehouses; LP-gas bulk storage; liquid tank storage

Vacant buildings fires in vacant buildings

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2017, Seite 3

Risk Engineering Division Business Team-Based Solutions Knowledge Transfer



Fire Loss in TFT-LCD in 2004



蘇黎世



© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 9

Risk Engineering Division Services Team-Based Solutions

Knowledge Transfer

Fire Loss in Semiconductor Plant in 2013



蘇黎世



- This fire occurred on 4th September 2013. This fire, which is thought to have started in a chemical vapor deposition (CVD) tool, quickly spread to involve the waste exhaust ductwork and the associated scrubbers located on the roof. The losses from the fire are expected to be enormous, including rebuilding and repair, and replacement of production tools.
- In all, the damages are expected to reach NT\$ 31 - 37 billion (US\$ 1.0 - 1.2 billion) for property damage and business interruption. This plant provides services for some very big and important customers as it is a foundry plant.

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 11

Risk Engineering Division Services Team-Based Solutions

Knowledge Transfer

Fire Loss in IC Assembly and Testing in 2005



蘇黎世



Risk Engineering Division Services Team-Based Solutions

Knowledge Transfer

- The fire broke out at the plant at 2pm, following what the company believes was a boiler explosion. The fire was contained within two hours.
- The losses from the fire are expected to be enormous, including rebuilding costs and NT\$600 million (US\$19 million) per month in lost capacity.
- In all, the damages are expected to reach NT\$10 billion (US\$320 million). This plant provides services for some very big and important companies, such as ATI, NVIDIA, Intel, Motorola, Infineon, and VIA, among others.

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 10

Risk Engineering Division Services Team-Based Solutions

Knowledge Transfer

Large Losses in the High-Tech Industry



蘇黎世

Oct. 1996	Conflagration	Hsinchu	Taiwan	US\$ 180 m
Oct. 1997	Conflagration	Hsinchu	Taiwan	US\$ 350 m
Aug. 1999	Earthquake	Various	Taiwan	US\$ 300 m
Aug. 2000	Conflagration	Albuquerque	USA	US\$ 200 m
Jan. 2000	Leak and Contamination	Orlando	USA	US\$ 40 m
Jan. 2000	Leak and Contamination	Temecula	USA	US\$ 45 m
Dec. 2003	Conflagration	Caen	France	US\$ 430 m
Apr. 2005	Conflagration	Chungli	Taiwan	US\$250 m
Sep. 2013	Conflagration	Wuxi	China	US\$ 1.0 - 1.2 B

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 12

Risk Engineering Division Services Team-Based Solutions

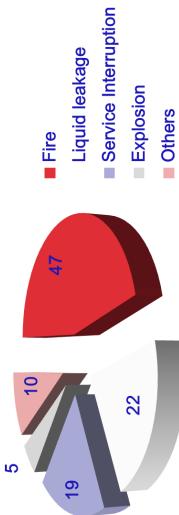
Knowledge Transfer

Fabrication Plant Accident Statistics

Greatest Dollar Losses



Leading Cause of Semiconductor Facility Fire Incidents



© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2017, Side 13 Risk Engineering Division Services Team-Based Solutions Knowledge Transfer

Building Layout

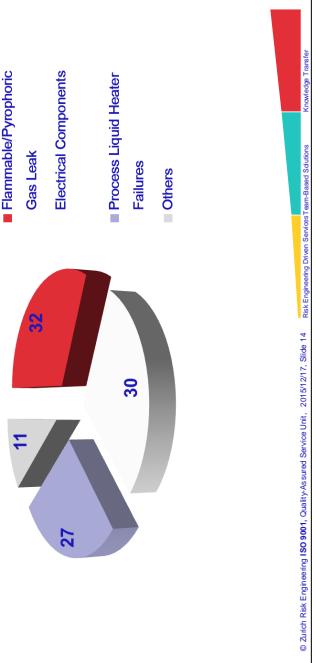


Management Issues



- Building Construction
 - Roof
 - Floor
 - Walls
- Basements
- Seismic Design
- Building Separation & Fire Cut-offs
 - Fire Stopping
 - Fire resistance coating

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2017, Side 15 Risk Engineering Division Services Team-Based Solutions Knowledge Transfer



© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2017, Side 14 Risk Engineering Division Services Team-Based Solutions Knowledge Transfer

- Business Contingency Plan
- Infra Red Thermal Scanning Programs
- Fire protection facility maintenance Procedures
- Hazardous chemicals/gases handling and controls
- Housekeeping
- Process Technology

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2017, Side 16 Risk Engineering Division Services Team-Based Solutions Knowledge Transfer

Fire Protection Systems



- Automatic Sprinkler
 - Fire Pump Installations
 - VESDA
 - Smoke Exhaust Systems
 - Foam Water Spray Systems
 - Gas Extinguishing Systems
 - Fire Fighting Water Tanks

© Zurich Risk Engineering ISO 9001, Quality-Assured Service Unit, 2015/12/17, Slide 17

Fume Exhaust Systems



- Flammable exhaust ducts
 - Corrosive exhaust ducts
 - Ammonia exhaust ducts
 - General Exhaust ducts
 - Silane exhaust ducts

© Zurich Risk Engineering ISO 9001, Quality-Assured Service Unit, 2016/12/17, Slide 18 Risk Engineering Driven Services Team-Based Solutions Knowledge Transfer

Production Tools

- Wet Stations or Wet benches
 - Vacuum pumps
 - Mini Environment Enclosures
 - Cooling Towers, Scrubbers, VOC Stockers
 - Cleanroom chemical dispensing units – coaters
 - Gas and chemicals dispensing units

Utilities

- Emergency Power Supply
 - DUPS
 - Power Generators
 - Main Transformers
 - Process Water Supply
 - Cooling Water
 - CDA Supply

卷之三

Intrinsically Safe Construction Materials



ZURICH[®]
蘇黎世

- Building Constructions
 - Roofs
 - Floors
 - Walls
 - Partitions
 - Interconnections and interchanges
- Tool Constructions
 - Wet Benches
 - Parts Cleaning Stations
 - Chemical Dispensing Units
 - SMIF Enclosure Materials
 - Exhaust Systems Constructions

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2017, Seite 21

Risk Engineering Division Service Team-Based Solutions Knowledge Transfer

Utility Supplies



ZURICH[®]
蘇黎世

- Power
 - Main Transformer Installations / Redundancy
 - Emergency Power Supply
 - Primary & Secondary Power Distributions / Redundancy
- Gaseous / Chemicals
 - Bulk Gaseous / Redundancy
 - Gas / Chemical Supply / Redundancy
- Cooling Water
 - Raw water Supply
 - Water treatment Facility and Capability / Redundancy
 - Cooling Towers / Chilled Pumps / Redundancy
 - AHU / Make-up Air / Redundancy

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2017, Seite 22

Risk Engineering Division Service Team-Based Solutions Knowledge Transfer

Production Processes



ZURICH[®]
蘇黎世

- Specific Process or New Technology
 - Standalone
 - Redundancy / Backup
 - Upstream and Downstream Relations
- Tools
 - Specific Machines / Lead-time
 - Redundancy / Backup
 - Spare Parts Preparations
 - Supply Chains
 - Raw Materials
 - Semi-finished Products
 - Upstream and Downstream Relations

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2017, Seite 22

Risk Engineering Division Service Team-Based Solutions Knowledge Transfer

General – Insurance View



ZURICH[®]
蘇黎世

- The Largest Monetary Loss 最大金錢損失
- PD + BI (if covered) 財產險加營業中斷
- Conservative Assumption 保守之假設
- NFPA Standards Shall Apply 須使用美國防火協會之標準

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2017, Seite 24

Risk Engineering Division Service Team-Based Solutions Knowledge Transfer

EML / PML / NILE 產生之主要原因

ZURICH[®]
蘇黎世

- 最佳的承保能力 (Optimization of Capacity)
- 本身的自留 (Own Retention)
- 再保安排 (Reinsurance)
- 指出災損之嚴重性 (以最壞的情況) Indicates Severity of Exposure (in the worst case)

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 25 Risk Engineering Division Service Team-Based Solutions Knowledge Transfer

Total Sum Insured vs. Maximum Loss

ZURICH[®]
蘇黎世

Category	Description	Value (%)
Deductible		0%
NLE	Normal Loss Estimates	~10%
PML	Catastrophic Loss Estimates	~30%
EML	Maximum Possible Loss or Catastrophic Loss	~60%

Remark:
 NLE: Normal Loss Estimates
 CLE: Catastrophic Loss Estimates
 PML: Maximum Possible Loss or Catastrophic Loss
 A.S.: Potential Subject

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 26 Risk Engineering Division Service Team-Based Solutions Knowledge Transfer

EML & PML - 最大可能損失的定義

ZURICH[®]
蘇黎世

- Insured Perils 須考慮事故
- Fire Protection and Separation 防火區隔及消防系統之考慮
- Standards 何種規範
- How Conservative 保守程度

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 27 Risk Engineering Division Service Team-Based Solutions Knowledge Transfer

Insured Perils 承保事故

ZURICH[®]
蘇黎世

- Fire 火災 (Arson 織火)
- Explosion 爆炸 (VCE, BLEVE)
- Vehicle Impact 車輛碰撞
- Aircraft Impact 飛機碰撞
- Typhoon 颱風
- Earthquake 地震
- Flood 洪水
- Others 其它

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 28 Risk Engineering Division Service Team-Based Solutions Knowledge Transfer

防火區隔與最大可能損失之關係



消防系統與最大可能損失之關係

ZURICH
蘇黎世

- Fire Resistance Rating 防火牆，門之耐火程度
- Separation Distance 間隔距離
- Design and Installation Standard 設計及設置規範
- Maintenance, Inspection and Testing 維護情形
- Impairment or Unimpairment 堪用狀態

消防系統與最大可能損失之關係



ZURICH
蘇黎世

- Design and Installation Standard 設計及設置規範
- Maintenance, Inspection and Testing 維護情形
- Impairment or Unimpairment 堪用狀態
- Water Supply (Adequacy and Reliability) 供水能力
(適當性及可靠度)
- Timing of Manual Fighting and Access 人為救火時效及通道之適當性

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 30

Risk Engineering Division Business Unit Based Solutions

Knowledge Transfer

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 32

Risk Engineering Division Business Unit Based Solutions

Knowledge Transfer

消防系統與最大可能損失之關係



消防系統與最大可能損失之關係

ZURICH
蘇黎世

- Automatic Fire Extinguishing 自動滅火系統
- Manual Fire Fighting Equipment 室內外消防栓
- Fire Alarm 火警警報系統
- Public and Private Fire Brigade 公私設消防隊
- Impairment

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 30

Risk Engineering Division Business Unit Based Solutions

Knowledge Transfer

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 32

Risk Engineering Division Business Unit Based Solutions

Knowledge Transfer

EMI and PML Concerns



ZURICH
蘇黎世

- Fire Separations /Cut-off
- Building Layout
- Fire Protection Adequacy and Reliability
- Emergency Response
- Internal/External Exposure
- BI (Business Interruption) and CBI (Contingency Business Interruption) Exposure and Concerns

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 30

Risk Engineering Division Business Unit Based Solutions

Knowledge Transfer

© Zurich Risk Engineering ISO 9001 Quality Assured Service Unit, 2015/2/17, Seite 32

Risk Engineering Division Business Unit Based Solutions

Knowledge Transfer



Thank You

Q & A

Risk Engineering
Where standard solutions are the exception